

# HOWARD COUNTY HEALTH DEPARTMENT SCHOOL-BASED WELLNESS CENTERS PROGRAM TELEMEDICINE SERVICES

A partnership between the Howard County Health Department and the Howard County Public School System

# What is telemedicine?

Telemedicine uses a secure, two –way video link between your school's health suite and their primary care provider or Howard County General Hospital to provide acute health services to your child. Equipment operated by the school nurse will send images and sounds to the provider. Your child can be seen and treated for pink eye, strep throat, rashes, ear infections, asthma flare ups, and other minor health conditions while they stay in school. Prescriptions, if needed, are sent to the pharmacy of your choosing.

# How can my child receive telemedicine services?

Children must be enrolled in the Howard County School-Based Wellness Center located inside your school's health suite to receive telemedicine services. Please visit the school's website or contact your school nurse for information on how to enroll your child in this valuable program.

# Will I know that my child is receiving telemedicine services?

Parents or guardians must enroll their children in the Howard County School-Based Wellness Center Program before the child can be seen. In addition, the school nurse will always call you before the child receives any telemedicine services. If the nurse is unable to reach you, your child will not receive telemedicine services and will be given the care routinely provided by school health staff. You may participate in the visit by remaining on the phone with the school nurse or if your child is receiving care by a Howard County General Hospital physician, the provider can give you access to view the visit through your smart phone or computer.

## What if I can't participate in the visit? How will I know what is wrong with my child

A summary of the visit with the diagnosis and recommended treatment will be provided by the health provider treating your child. This summary will either be given to your child to take home with the contact information of the provider in case you have questions or if your child's primary care provider saw your child, he or she will contact you with the visit information.

## How will I billed for the telemedicine visit?

There are no fees or charges for a telemedicine visit if a Howard County General Hospital Pediatric Emergency Room provider sees your child. If your child is a patient at one of the practices listed below and a provider from that practice provides the telemedicine visit, then for these practices <u>only</u>, you will be billed as if your child saw their provider in their office. If you child is a patient in one of these practices, he or she will see a provider from their pediatrician's office for no additional cost and will hopefully be able to remain in school.

# Current Pediatric Providers participating in the Howard County Health Department telemedicine network (may be subject to change):

# Columbia Medical Practice- Pediatrics Ken Klebanow M.D. and Associates

If you have additional questions, please contact Sharon Hobson, School-Based Wellness Centers Program Administrator, at (410) 313-7238.

# HOWARD COUNTY HEALTH DEPARTMENT SCHOOL-BASED WELLNESS CENTERS PROGRAM Parent/ Guardian Consent Form

# SCHOOL-BASED WELLNESS CENTERS TELEMEDICINE PROGRAM

STUDENT INFORMATION	PARENT/GUARDIAN INFORMATION		
Last Name:       First Name:       Address:       City     State       Zip Code	Mother           Last Name:		
Date of Birth:     /////////	Contact Number(s): E-mail Address: Legal Guardian, If Applicable		
Non-Binary   Social Security Number (optional):   Race / Ethnicity:   Hispanic   Black   White     Native American   Asian/Pacific Islander   Other   Preferred Language:   Name of School:   Grade:   Health Insurance	Last Name:		
Does your child have health insurance?       I Yes       No         If yes, does your child have Medical Assistance?       I Yes       No         Does he or she have private health insurance?       I Yes       No         If your child does not have health insurance, would you like staff from the Howard County Health Department contact and assist you with applying for health insurance?       Yes       No	Home Tel: Work Tel: Cell:		

Please turn this page over, read the information, and sign and date on the two lines indicated. Please give the completed form to the school nurse. Thank you!

# HOWARD COUNTY HEALTH DEPARTMENT SCHOOL BASED WELLNESS CENTER TELEMEDICINE PROGRAM Parent/ Guardian Consent Form

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#### School:

	SCHOOL-BASED WELLNESS CENTER SERVICES		
	<ul> <li>I consent for my child to receive health care services provided by the State-licensed health professionals contracting with the County Health Department (HCHD) which may include the primary health care provider I specified when enrolling my child School Based Wellness Center Program (SBWC) if the provider is part of the HCHD SBWC telemedicine network or anothe professional. I understand that confidentiality between the student and the health provider will be ensured in specific service accordance with the law, and that pupils will be encouraged to involve their parents or guardians in counseling and medical School-Based Wellness Center telemedicine services may include, but are not limited to: <ul> <li>Medical care and treatment, including diagnosis of acute and chronic illness and disease</li> <li>Prescribing of medications and if ordered by licensed health provider and medically-indicated, the dispensing of a ibuprofen, hydrocortisone cream 1%, and albuterol via inhaler or nebulization on-site</li> <li>Medically prescribed, basic laboratory tests for strep throat (Rapid strep and throat culture)</li> <li>Referrals for service not provided at the school-based wellness center</li> <li>Health education and risk prevention counseling</li> </ul> </li> </ul>	in the HCHI er licensed I e areas in I care decisi	ons.
	X     Signature of Parent/Guardian     Date		
in the er lice y law	Poward e HCHD ensed health or because it is necessary to protect the health and safety of the student. Upon my request, the facility or person disclosing formation must provide me with a copy of this form. Parents are required by law to provide certain information to the school,	ionals contro when enroll dicine netwo	ng my ch rk or and required this me
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# HOWARD COUNTY HEALTH DEPARTMENT SCHOOL-BASED WELLNESS CENTERS PROGRAM

**Medical and Family History Questionnaire** 

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Child's Name:	Today's Date:						
FAMILY HEALTH INFORMATION Does any of the child's family members (parents, sisters, brothers, grandparents)have or had the							
following: Health Problem	Yes	No	Which Family Member?				
Asthma	res	NO	Which Family Member?				
Diabetes							
Mental Health/ Psychiatric Problem							
Sickle Cell							
Other:							
Who is the student's regular health provider?         Name:							
Address:							
When was your child's last physical or well child exam?							
Date/Month         Please provide the name and phone number of your pharmacy.         Name:          Phone Number:							
CHILD'S HEALTH INFORMATION Please place a check in the box for any health problems your child has had.							
Asthma Attention Deficit Disorder Bleeding Problems Depression							
Diabetes Ear Infection (frequent) Epile	Epilepsy/Seizures Headache (frequent)						
Hearing Heart Problems/Murmur Rhe	umat	tic Fev	er 🗌 Sickle Cell Anemia				
Tuberculosis Vision Other:							
Allergies (List all, including medicines):							
If your child has been hospitalized, please provide the date(s) and reason(s):							

# PLEASE LIST ALL PRESCRIBED AND OVER THE COUNTER MEDICATIONS YOUR CHILD TAKES:

# MARYLAND DEPARTMENT OF HEALTH AND MENTAL HYGIENE AND YOUR HEALTH INFORMATION

# NOTICE OF PRIVACY PRACTICES

# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW CAREFULLY.

## Safeguarding Your Protected Health Information

The Maryland Department of Health and Mental Hygiene (DHMH) is committed to protecting your health information. In order to provide treatment or to pay for your healthcare, DHMH will ask for certain health information and that health information will be put into your record. The record usually contains your symptoms, examination and test results, diagnoses, and treatment. That information, referred to as your health or medical record, and legally regulated as health information may be used for a variety of purposes. DHMH is required to follow the privacy practices described in this Notice, although DHMH reserves the right to change our privacy practices and the terms of this Notice at any time. You may request a copy of the new notice from any DHMH agency. It is also posted on our website at http://www.dhmh.state.md.us/.

### How DHMH May Use and Disclose Your Protected Health Information

DHMH employees will only use your health information when doing their jobs. For uses beyond what DHMH normally does, DHMH must have your written authorization unless the law permits or requires it. The following are some examples of our possible uses and disclosures of your health information.

### Uses and Disclosures Relating to Treatment, Payment, or Health Care Operations:

**For treatment:** DHMH may use or share your health information to approve, deny treatment and to determine if your medical treatment is appropriate. For example, DHMH health care providers may need to review your treatment plan with your healthcare provider for medical necessity or for coordination of care.

**To obtain payment:** DHMH may use and share your health information in order to bill and collect payment for your health care services and to determine your eligibility to participate in our services. For example, your health care provider may send claims for payment of medical services provided to you.

For health care operations: DHMH may use and share your health information to evaluate the quality of services provided, or to our state or federal auditors.

### Other Uses and Disclosures of health information required or allowed by law:

**Information purposes:** Unless you provide us with alternative instructions, DHMH may send appointment reminders and other materials about the program to your home.

Required by law: DHMH may disclose health information when a law requires us to do so.

**Public health activities:** DHMH may disclose health information when DHMH is required to collect or report information about disease or injury, or to report vital statistics to other divisions in the department and other public health authorities.

**Health oversight activities:** DHMH may disclose your health information to other divisions in the department and other agencies for oversight activities required by law. Examples of these oversight activities are audits, inspections, investigations, and licensure.

**Coroners, Medical Examiners, Funeral Directors and Organ Donations:** DHMH may disclose health information relating to a death to coroners, medical examiners or funeral directors, and to authorized organizations relating to organ, eye, or tissue donations or transplants.

**Research purposes:** In certain circumstances, and under supervision of our Institutional Review Board or other designated privacy board, DHMH may disclose health information to assist medical research.

Avert threat to health or safety: In order to avoid a serious threat to health or safety, DHMH may disclose health information as necessary to law enforcement or other persons who can reasonably prevent or lessen the threat of harm.

**Abuse and Neglect:** DHMH will disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, domestic violence, or some other crime. DHMH may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**Specific government functions:** DHMH may disclose health information of military personnel and veterans in certain situations, to correctional facilities in certain situations, to government benefit programs relating to eligibility and enrollment, and for national security reasons, such as protection of the President.

**Families, friends or others involved in your care:** DHMH may share your health information with people as it is directly related to their involvement in your care or payment of your care. DHMH may also share health information with people to notify them about your location, general condition, or death.

**Worker's Compensation:** DHMH may disclose health information to worker's compensation programs that provide benefits for work-related injuries or illnesses without regard to fault.

**Patient Directories:** The health plan under which you are enrolled does not maintain a directory for disclosure to callers or visitors who ask for you by name. You will not be identified to an unknown caller or visitor without authorization.

Lawsuits, Disputes and Claims: If you are involved in a lawsuit, a dispute, or a claim, DHMH may disclose your health information in response to a court or administrative order, subpoena, discovery request, investigation of a claim filed on your behalf, or other lawful process.

**Law Enforcement:** DHMH may disclose your health information to a law enforcement official for purposes that are required by law or in response to a subpoena.

# You have a Right to:

**Request restrictions:** You have a right to request a restriction or limitation on the health information DHMH uses or discloses about you. DHMH will accommodate your request if possible, but is not legally required to agree to the requested restriction. If DHMH agrees to a restriction, DHMH will follow it except in emergency situations. **Request Confidential Communications:** You have the right to ask that DHMH send you information at an alternative address or by alternative means. DHMH must agree to your request as long as it is reasonably easy for us to do so.

**Inspect and copy:** You have a right to see your health information upon your written request. If you want copies of your health information, you may be charged a fee for copying, depending on your circumstances. You have a right to choose what portions of your information you want copied and to have prior information on the cost of copying.

**Request amendment:** You may request in writing that DHMH correct or add to your health record. DHMH may deny the request if DHMH determines that the health information is: (1) correct and complete; (2) not created by us and/or not part of our records; or (3) not permitted to be disclosed. If DHMH approves the request for amendment, DHMH will change the health information and inform you, and will tell others that need to know about the change in the health information.

Accounting of disclosures: You have a right to request a list of the disclosures made of your health information after April 14, 2003. Exceptions are health information that has been used for treatment, payment, and operations. In addition, DHMH does not have to list disclosures made to you, based on your written authorization, provided for national security, to law enforcement officials or correctional facilities. There will be no charge for up to one such list each year.

Notice: You have the right to receive a paper copy of this Notice and/or an electronic copy by email upon request.

### For More Information

This document is available in other languages and alternate formats that meet the guidelines for the Americans with Disabilities Act. If you have questions and would like more information, you may contact: **Antigone Vickery, Deputy Health Officer – 410-313-6300.** 

### To Report a Problem about our Privacy Practices

If you are a resident of a DHMH facility and believe your privacy rights have been violated, you may file a complaint.

- You can file a complaint with the Department of Health and Mental Hygiene, Resident Grievance System Central Office at 1-800-RGS-7454.
- You can file a complaint with the Secretary of the U.S. Department of Health and Human Services, Office of Civil Rights. You may call the Department of Health and Mental Hygiene for the contact information.

DHMH will take no retaliatory action against you if you make such complaints. Effective Date: This notice is effective on April 14, 2003.

## (Provider programs must ensure that they try to get this acknowledgement signed) Acknowledgement of receipt of this notice:

Patient or Authorized Representative

Date

If unable to get acknowledgement, specify why:

Signature of DHMH representative